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SERVICE HOTLINE

REFERENCE NUMBER: 19/2015

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DATA FIELD ERRORS IN INDICES DATA RECORDS – MONDAY, 9 FEBRUARY 2015

The JSE unfortunately experienced a problem with the production of a number of Indices End of Day data records on Monday, 9 February 2015.

The investigation revealed that a number of pending future changes were accidentally triggered by a logic problem inside the code. The unfortunate effect of this problem was the change in width of some existing fields in a number of data records.

Once the problem was understood, the JSE team gave high focus to removing the future changes and recreating corrected files which took place the next day.

We apologise for the impact to you and your clients.

Market / Service:

End of Day Indices Data
Dissemination

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail Customersupport@jse.co.za

Issued By:

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